

ANCHORAGE OFFICE
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 Anchorage, Alaska 99503
 1-800-478-6409
 Fax: 907-563-3394



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 1078 Kiogak Street
 Utqiagvik, Alaska 99723
 907-852-7100
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VILLAGE DSL APPLICATION

Applicant or Business Name:	Joint Applicant Name:
SSN # / Tax ID #:	SSN #:
Birth Date:	Birth Date:
Driver's License # & State:	Driver's License # & State:
Contact Phone #(s):	Contact Phone #(s):

Location of Service _____ / _____
(House or Bldg. # and Room #) (City)

Billing Address _____ / _____ / _____ / _____
(PO Box only for North Slope) (City) (State) (Zip Code)

Email Address(es) _____

 **Do you or does anyone in your household have any disabilities that may inhibit access to service offerings?**
 If yes, please explain: _____

CPNI VERIFICATION PASSWORDS

You will be required to use these password(s) for any account access or related services with ASTAC via phone, in-person or on the web.

Please provide a Security Question and Answer (use an example or make your own)

Examples: What is the name of your favorite pet?
 What is the name of your favorite movie?
 What is your favorite color?
 What is your first best friend's name?

Passphrase

Any combination of letters and/or numbers

Authorized Party to contact ASTAC on behalf of the customer if needed (optional):

Name _____ Contact Number _____

DSL INTERNET LOGIN:

USER: _____
firstname.lastname (example: john.smith) 8 character minimum, 20 character maximum

PASSWORD: _____
Include a combination of letters (upper and lower case), numbers, special characters (please do not use ; or #).

SELECT YOUR DSL PLAN

With a check mark select the speed of service you want (1 per account).	
SPEEDS (Download/Upload)	MONTHLY RATE
Up to 256/128 Kbps*	<input type="checkbox"/> \$49.99
Up to 384/128 Kbps*	<input type="checkbox"/> \$69.99
Up to 512/256 Kbps*	<input type="checkbox"/> \$89.99
Up to 768/256 Kbps*	<input type="checkbox"/> \$119.99
Up to 1 Mbps/384 Kbps*	<input type="checkbox"/> \$149.99
<input type="checkbox"/> Month To Month: Installation Fee = \$99.00 <input type="checkbox"/> 1 Y ear Term Agreement: No Installation Fee	

*All plans require local phone service, additional monthly rate applies

PLEASE READ ALL TERMS AND CONDITIONS ON PAGE 2 BEFORE SIGNING

For Office Use Only – Rev. 5/1/17
 Date Received _____ Date Completed _____ Deposit Required _____ Number Assigned _____
 SN# _____ Customer Account # _____ CSR Initials _____

VILLAGE DSL APPLICATION

Arctic Slope Telephone Association, Inc. Cooperative, (ASTAC), dba ASTAC Internet and the customer, whose name and address appear in the signature block of this document, enter into this Agreement. The parties agree that ASTAC Internet will provide services to the customer under the terms and conditions and for the fees and charges set forth below:

1. **Services:** ASTAC Internet will provide DSL Internet service at the customer's location. This service will be billed monthly on an ASTAC billing statement and local phone service is required.
2. **Term:**
 - **Month to Month Agreement:** This Agreement is a month to month arrangement beginning on the date of service establishment. Customer pays the full monthly rate for any portion of the month in which the service is received. There is no proration of monthly billing.
 - OR**
 - **1 Year Agreement:** This Agreement is for 12 months, beginning on the date of service establishment. By signing a twelve-month contract customer receives a waiver of the \$99.00 installation fee. Customer pays the full monthly rate for any portion of the month in which the service is received. There is no proration of monthly billing.
3. **Payment:** Monthly payment for this service is due and payable through the terms and conditions associated with ASTAC's monthly billing Statement. Failure to make any payment due or to perform any obligation under this agreement constitutes default of the agreement and all unpaid amounts shall become immediately due and payable to ASTAC.
4. **Modem:** The purchase price for the modem and surge protector is waived. Modems are purchased outright and are not returnable for refund unless proven to be faulty.
5. **Liability:** During the term of this agreement, the customer shall bear all risk for the equipment, including loss, theft, damage, or destruction of the equipment, and all liability for the use, possession, operation, storage and condition of the equipment.
6. **Termination Fee:** For 1 Year Term Agreements, if service is disconnected for any reason including non-payment prior to the completion of this contract terms; customer will be billed \$99.00 for the installation fee originally waived. An additional \$99.00 fee will be charged for reprogramming the modem or for moving the service from the initial location of service under this contract.
7. **Assignment:** The customer may not assign, transfer, or dispose of, in any manner, any of its rights or obligations under this Agreement.
8. **Resale:** Undersigned agrees that ASTAC Internet service is strictly for personal use and is not to be resold.
9. This agreement is subject to, and incorporates by reference, ASTAC's Acceptable Use Policy, DSL Terms and Conditions and Internet Terms and Conditions, as they may be amended from time to time.

By signing this agreement, customers authorize ASTAC to perform credit checks to obtain information. Customers further acknowledge having read and understood the terms and agrees to be bound hereby.

_____/_____/_____
Owner/Authorized Signer (Please print) Date Owner/Authorized Signer (Signature)

_____/_____/_____
Joint Applicant (Please print) Date Joint Applicant (Signature)