

ANCHORAGE OFFICE
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 Anchorage, Alaska 99503
 1-800-478-6409
 Fax: 907-563-3394
Enterprise@astac.net



UTQIAGVIK OFFICE
 1078 Kioqak Street
 Utqiagvik, Alaska 99723
 907-852-7100
 Fax: 907-852-0006

BUSINESS INTERNET¹⁰ CONTRACT

Business Name: _____

Tax ID #: _____

Authorized Person: _____

Title: _____

Contact Phone #(s): _____

Location of Service _____ / _____
 (House or Bldg. # and Room #) (City)

Billing Address _____ / _____ / _____ / _____
 (PO Box only for North Slope) (City) (State) (Zip Code)

Email Address(es) _____

CPNI VERIFICATION PASSWORDS

You will be required to use these password(s) for any account access or related services with ASTAC via phone, in-person or on the web.

_____ / _____

Please provide a Security Question and Answer (use an example or make your own) **Passphrase**

Examples: What is the name of your favorite pet? Any combination of letters and/or numbers

What is the name of your favorite movie? numbers

What is your favorite color?

What is your first best friend's name?

BUSINESS INTERNET10 LOGIN:

USER: _____
firstname.lastname (example: john.smith) 8 character minimum, 20 character maximum

PASSWORD: _____
Include a combination of letters (upper and lower case), numbers, special characters (please do not use ; or #).

Service Description and Rates.	
Bandwidth (Download/Upload)	MONTHLY RATE
Business Internet ¹⁰ : 10Mbps/3Mbps 1 Static IP included with the service	<input type="checkbox"/> Monthly Access Fee: \$34.99 Usage Fees: \$2.00 Per GB up to 100GB \$1.00 Per GB over 100GB
<input type="checkbox"/> Month To Month: Installation Fee = \$300.00 <input type="checkbox"/> 1 Year Term Agreement: Installation Fee WAIVED	

*All plans require local phone service, additional monthly rate applies
 Business Internet10 is an "up to" service and is only available in Point Hope, Nuiqsut, Wainwright, Utqiagvik

PLEASE READ ALL TERMS AND CONDITIONS – UPDATES ARE POSTED TO WWW.ASTAC.NET

- Services:** ASTAC Internet will provide Business Internet¹⁰ service at the customer's location. This service will be billed monthly on an ASTAC billing statement and local phone service is required.
- Term: 1 Year Agreement:** This contract is for 12 months, beginning on the date of service establishment or equipment upgrade. By adhering to this twelve-month contract customer receives a waiver of the \$300.00 installation fee. This waiver is nullified in the event of service cancellation within the first 12 month period. Customer pays the full monthly rate for any portion of a month in which the service is received. There is no proration of monthly billing. After the first 12 month period, this contract becomes a Month-to-Month agreement.
- Payment:** Monthly payment for this service is due and payable according to the terms and conditions associated with ASTAC's monthly billing Statement. Failure to make any payment due or to perform any obligation under this agreement constitutes default of the agreement and all unpaid amounts shall become immediately due and payable to ASTAC.

BUSINESS INTERNET¹⁰
CUSTOMER RESPONSIBILITY CHECKLIST

BY INITIALING EACH LINE ITEM, YOU CERTIFY THAT YOU HAVE READ AND UNDERSTAND THAT EACH ITEM MAY IMPACT YOUR MONTHLY BILL

_____ Your future invoices will vary based on your usage consumption. The more you use, the higher Your monthly billing.

_____ Streaming will result in higher usage charges. We recommend streaming in SD to reduce usage consumption versus streaming in HD, verifying no other users on the system, Xbox and other gaming systems are not set to automatically update

_____ You understand that downloading or uploading any item that requires an Internet connection, will result in usage charges

_____ ASTAC has provided you with usage examples; you understand these are estimates and are not to be used as exact figures in which to base your Internet usage.

_____ You are responsible for the balance in full upon receipt of your billing statement regardless of the amount of usage consumed.

_____ Devices such as Apple TV, ROKU, Amazon Fire Sticks, or devices that require a data connection may utilize usage when not being used if they are connected to your network.

_____ You are aware if your computer or devices obtain a virus, that your usage could increase, and it is your responsibility to disconnect that device from your network to avoid higher rates of consumption.

_____ You are aware you are responsible for maintaining a password for your network to avoid unauthorized usage. Any unauthorized usage invoiced is the responsibility of the account holder.

Printed Name

Customer Signature

Date