



Understanding Your Bill

000000603171



4300 B Street, Suite 501
Anchorage, AK 99503
www.astac.net

TELEPHONE: (907) 555-1234 ACCOUNT NO: 654321

Previous Bill	Payment/Adj	Current Billing	Total Due
\$77.61	\$0.00	\$77.61	\$155.22

MESSAGE CENTER

For billing inquiries, information on our Lifeline program or accessibility services for individuals with disabilities, please contact our Customer Experience Department at 1-800-478-6409 or info@astac.net.

Payments received after 06-24 are not reflected on this statement.

****DISCONNECT NOTICE** THIS ACCOUNT IS PAST DUE.** To avoid disconnection of services, payment of the past due amount must be received by ASTAC before 5:00PM on the 20th of this month. Your account has been assessed a finance charge of .875% of the past due balance, and a one-time \$3.00 late charge. To make payment arrangements, please call ASTAC at 1-800-478-6409. If you have already made your payment, please disregard this message.

Based on the FCC's recently released Public Notice, the current FUSC of 19.6% is expected to increase to 26.5% effective July 1, 2020.

Visit us at www.astac.net

ASTAC's labor rate has been increased from \$155.00 per hour to \$175.00 per hour.

Pay Your Bill*** Manage Your Usage***All through SmartHub: <https://astac.smarthub.coop>

REMEMBER usage billing cycle dates will vary between your wireless and Home Internet10 services.

Tired of sharing a device? Our Samsung Galaxy SE (256GB) devices are 25% off for a limited time. Shop all our products and services at: <https://astac.smarthub.coop/Shop.html>

Did you know ASTAC offers FREE shipping year-round? Yup we sure do!

(Continued on subsequent pages)

3 Bill At A Glance 07/01/2020 JANE DOE

4 NO PAYMENTS RECEIVED
PREVIOUS BALANCE DUE 77.61

5 OVERVIEW OF CHARGES
TELEPHONE Service For: (907) 555-1234 17.61
DSL Service For: 200-002-3456 60.00

6 CURRENT BILLING AMOUNT 77.61

7 Total Due: Please Pay This Amount 155.22

Phone repair **MADE EASY**
with Batteries Plus Bulbs!

Batteries Plus Bulbs

ASTAC WIRELESS | INTERNET | DATA | PHONE
(800) 478-6409 | ASTAC.NET

Please return lower portion with your payment...retain upper portion for your records



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Anchorage, AK 99503
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Check for Address Change

Payment Due	Total Due
07/20/2020	\$155.22

Enter Amount Paid

07/01/2020 000010
7761
JANE DOE
ACCOUNT NO: 654321
TELEPHONE: (907) 555-1234

JANE DOE
123 STARRY LANE
Barrow AK 99723-0254

4 748

ARCTIC SLOPE TELE ASSOC
4300 B STREET, SUITE 501
ANCHORAGE AK 99503-5950



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FEDERAL UNIVERSAL SERVICE FUND
Supports the telecommunications needs of rural areas, low-income consumers, schools, libraries, and rural healthcare providers.

STATE RELAY SERVICES FUND
Collected to support the cost of specialized telecommunications equipment and services for people with hearing and/or speech impairment.

COUNTY E911
A dedicated tax that supports emergency services with phone number and location identification.

CITY/TOWN FRANCHISE FEES
Collected on behalf of local governments to support the maintenance of local public rights of way.

STATE UNIVERSAL SERVICE FUND
State laws have set up State Universal Fund mechanisms. Fees collected are remitted to the Fund Administrator. Funds are distributed to eligible companies to help over the cost of local service rates.

STATE AND FEDERAL TAXES
Taxes assessed by the state and the federal government on telephone services.

This area is available should you need to update your billing address. You may also send a request to change your address through SmartHub.

Name		Contact Number
Address		
Delivery Address		
City	State	Zip
Signature		Effective Date

1 ACCOUNT DETAILS
This is where you will find your account number.

2 MESSAGE CENTER
This is where you will see announcements or special offers.

3 BILL AT A GLANCE
This provides a review of previous payments and current charges.

4 PREVIOUS BALANCE DUE
This is the amount due on last month's bill and reflects any payment or adjustment made before the 20th of the month.

5 SERVICES, TAXES, FEES, & SURCHARGES
Total for the month for services and labor. Federal, state and local governments mandate collection of a variety of taxes and surcharges. Some of the most common charges include those explained below.

6 CURRENT BILLING AMOUNT
Your new charges for the current month. You may see subtotals that include Sale Items and Charge Detail that will add up to this amount.

7 TOTAL DUE
The total due amount includes the previous balance and current charges.