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CONSUMER SERVICE AGREEMENT

HOME INTERNET PLAN SELECTION - Landline service is required for all internet plans listed below

All Bundle plans include Internet + Unlimited Local Calling + Caller ID + 200 Minutes Nationwide Long Distance

Home Internet 1Mbps available in All Arctic Slope Markets

			<u>Monthly Price*</u>	<u>Bundle Price*</u>
Home Internet 1M	1 Mbps/384 kbps Unlimited Usage - please read the Acceptable Use Policy under Terms and Conditions noted on page 2		\$129.99_____	\$149.99_____

Home Internet¹⁰/+ available only in Atkasuk, Nuiqsut, Point Hope, Utqiagvik & Wainwright

Home Internet ¹⁰	10/3 Mbps	\$2 per GB up to 100GB, \$1 per GB over 100GB	\$24.99_____	\$44.99_____
Home Internet 5+	5/1 Mbps	150GB Usage included, \$1.00/GB overage	\$199.99_____	\$219.99_____
Home Internet 10+	10/3 Mbps	250GB Usage included, \$.75/GB overage	\$249.99_____	\$269.99_____
Home Internet 15+	15/3 Mbps	350 GB Usage included, \$.50/GB overage	\$299.99_____	\$319.99_____
Home Internet 25+	25/5 Mbps	450 GB Usage included, \$.25/GB overage	\$349.99_____	\$369.99_____

Below HI+ plans available only in Atkasuk, Point Hope, Utqiagvik & Wainwright

			<u>Monthly Price*</u>	<u>Bundle Price*</u>
Home Internet 50+	50/15 Mbps	550 GB Usage included, \$.25/GB overage	\$399.99_____	\$419.99_____
Home Internet 100+	100/30 Mbps	Unlimited Usage, see Terms and Conditions, pg 2	\$499.99_____	\$519.99_____

CONSUMER TELEPHONE PLAN SELECTION

			<u>Monthly Price*</u>	<u>Bundle Price*</u>
Landline Telephone Only - unlimited local calling			\$18.40_____	Included
Directory Blocking Unlisted (directory only) or Unpublished (directory and 411)			\$2.10_____	\$2.10_____
ASTAC Nationwide Long-Distance Calling: 200/500/1000 minutes	\$10 / \$25 / \$50	\$10/\$25/\$50		\$15/\$40
Bundled Telephone has 200 minutes included, add 500/1000 minutes	\$15 / \$40			
Other Long Distance Carrier selection (select one, consumer must contact provider to activate):	AT&T	GCI		
Calling Features, additional monthly rate applies:			\$_____	\$_____

MOBILE WIRELESS PLAN SELECTION

All mobile plans include Nationwide Talk + Text + Mobile Data. When On-Network, once a line uses their data amount in full, data is throttled to 256Kbps until the usage cycle restarts on the 24th day each month. When Off-Network, once a line uses 10GB of High-Speed usage, data is throttled to 256Kbps. ASTAC only supports devices that are Band-14 and VOLTE capable. If your device does not meet these requirements, your device may not work on our network.

ASTAC presently does not transmit wireless emergency alerts _____ (initial to accept)

<u>Main 1st Line</u>	<u>/</u>	<u>Main Bundled with HI</u>	<u>/</u>	<u>Partner lines, 4 lines max.</u>	<u>Monthly Price*</u>	<u>Bundle Price*</u>
Advanced 25GB \$60_____		25GB \$55_____		25GB \$20_____ \$15 Bundled_____	_____	_____
Ultimate 50GB \$80_____		50GB \$75_____		50GB \$35_____	_____	
Extreme 75GB \$90_____		75GB \$85_____		75GB \$35_____	_____	
Platinum 100GB \$100_____		100GB \$95_____		100GB \$35_____	_____	

MOBILE DEVICE SALES - In full / 24-month installments

	<u>Device Cost(s)</u>	<u>Installments?</u>	<u>Down Payment</u>	<u>Monthly Price</u>
_____	_____	_____	_____	_____
		<u>Total Monthly*</u>		_____

*Monthly Taxes and Fees and one-time Activation Fee(s) not included in Monthly Charges or Service Agreement
See Lifeline Programs, Terms and Conditions on Page 2



CONSUMER SERVICE AGREEMENT

SUBSIDY PROGRAM VERIFIER - https://nv.fcc.gov/lifeline?id=nv_flow&sp=ZmFsc2U%3D&ln=RW5nbGlzaA%3D%3D

*Monthly Taxes and Fees and one-time Activation Fee(s) not included in Monthly Charges or Service Agreement

____ (Check here to select) Lifeline Telephone Program \$0 Rate / ACP Internet Discount up to \$75- Contact ASTAC Customer Experience for more info needed to apply. Lifeline Plan includes Unlimited local telephone service + 500 Nationwide Calling minutes, \$.07 per min. rate after 500 minutes. First-time installation fees are waived up to \$100.00.

Consumers can also receive up to \$75.00 monthly credit towards any Home Internet plan shown above. One line per customer.

____ (Check here to select) Lifeline Wireless Program \$0 Rate - Contact ASTAC Customer Experience for more info needed to apply. Lifeline Plan includes Unlimited Nationwide Calling and SMS Messaging + 4.5GB Mobile Data, one line per customer. Data Overage Rate: \$15/GB. Data is on a per month basis and does not roll over to the next month. Applicants are responsible to monitor their own data usage.

CONSUMER BILLING INFORMATION

Billing Name: _____

Email Address (Required): _____ Contact Phone Number: _____

ID Number: _____ ID Type: _____ State Issued: _____ Date of Birth: _____

Mailing Address: _____
PO Box (Required for North Slope Residents) City State Zip Code

Service Address: _____
Physical address City State Zip Code

Add Authorized Person on Account: _____ Authorized Contact Phone Number: _____

Autopay enrolled: Yes No Autopay Draft Date: 15th of every month / Billing Due Date: 20th of every month

ASTAC TERMS AND CONDITIONS

1. ASTAC'S RESIDENTIAL SERVICES REQUIRE A 1-YEAR COMMITMENT THAT IS SUBJECT TO A \$300 TERMINATION FEE IF SERVICES ARE TERMINATED PRIOR TO THE 1-YEAR COMMITMENT.
2. ASTAC'S WIRELESS SERVICES REQUIRE A 1-YEAR COMMITMENT THAT IS SUBJECT TO A \$200 TERMINATION FEE PER LINE IF SERVICES ARE TERMINATED PRIOR TO THE 1-YEAR COMMITMENT.
3. THIS AGREEMENT ALSO SERVES AS A DEVICE FINANCE AGREEMENT FOR ANY WIRELESS DEVICES FINANCED THROUGH ASTAC. ALL TERMS OUTLINED WITHIN THE "EQUIPMENT OVERVIEW" SECTION ARE SEPARATE AGREEMENTS FROM THE 1-YEAR COMMITMENT AND MUST BE PAID IN FULL IF SERVICES ARE TERMINATED.
4. I AGREE TO THE TERMS AND CONDITIONS, TERMS OF SERVICE, ACCEPTABLE USE POLICIES, AND CHARGES LISTED THROUGHOUT THIS AGREEMENT, ALL OF WHICH WERE PRESENTED TO ME PRIOR TO MY SIGNING BELOW. ALL ITEMS LISTED ARE AVAILABLE AT <https://astac.net/policy-security/> AND WILL BE MADE AVAILABLE ANYTIME INFORMATION IS REQUESTED. TERMS AND CONDITIONS ARE SUBJECT TO CHANGE.

_____/_____/_____
SUBSCRIBER/AUTHORIZED SIGNER (PRINT NAME) DATE SUBSCRIBER/AUTHORIZED SIGNER (SIGNATURE)

Required Attachment: Subscriber(s) Valid Photo ID

Please email a copy of your photo ID to info@astac.net if you are unable to attach it to this application