

UTQIAĞVIK OFFICE
1078 Kigak Street
Utqiāgvik, AK 99723
E-Mail: info@astac.net



ANCHORAGE OFFICE
4300 B Street, Ste 501
Anchorage, AK 99503
E-Mail: info@astac.net

ARCTIC SLOPE TELEPHONE ASSOCIATION COOPERATIVE, INC.

RESIDENTIAL SERVICE AGREEMENT

ALL MARKETS - RATES VARY BASED ON LOCATION

CUSTOMER BILLING INFORMATION

Billing Name / Account Holder (Primary) _____

E-Mail (REQUIRED): _____ Contact Phone Number: _____

ID Type: _____ ID Number: _____ DOB: _____

Service Address: _____ City: _____ ZIP: _____

Mailing Address: _____ City: _____ State: _____ ZIP: _____

Authorized User: _____ Contact Number: _____

RESIDENTIAL LANDLINE SERVICE

(REQUIRED WITH ANY INTERNET SERVICE)

Not Applicable to Agreement

Landline Only

Bundle Service

Plan: _____ MRC: _____

Features: _____ MRC: _____

LD Plan: _____ MRC: _____

Directory Listing: _____ MRC: _____

RESIDENTIAL INTERNET SERVICE

Not Applicable to Agreement

Plan: _____ MRC: _____

Elder: (Age 60+) YES NO Discount*: (\$)

Premium Internet discount: YES NO Discount**: (\$)

Elder discount applicable where elder is primary account holder and 60+ years old. Elder discount may be combined with the Premium Internet discount (\$30/mo off Premium and Elite Fiber Internet plans with a 24-month agreement). Speeds and plan availability varies by location. See website for details. Terms and Conditions apply.

**RESIDENTIAL WIRELESS
SERVICE**

Not Applicable to Agreement

Bundled:	YES	NO	Discount: (If bundled)	(\$)
Elder: Age 60+	YES	NO	Discount:	(\$)

Main Line Plan: _____ MRC: _____

Partner Line: _____ MRC: _____
Partner Line: _____ MRC: _____
Partner Line: _____ MRC: _____
Partner Line: _____ MRC: _____

Activation Fees
(One time charge) _____ \$ _____
QTY _____

ASTAC presently does not transmit wireless emergency alerts _____ (initial to accept)

*Wireless MRC does not include any Taxes / Fees associated with service included. Elder discount is eligible for Main Line only once Elder Eligibility completed.

ASTAC TERMS AND CONDITIONS

- 1. ASTAC'S RESIDENTIAL SERVICES REQUIRE A 24-MONTH COMMITMENT THAT IS SUBJECT TO A \$300 TERMINATION FEE IF SERVICES ARE TERMINATED PRIOR TO THE 24-MONTH COMMITMENT.
- 2. ASTAC'S WIRELESS SERVICES REQUIRE A 1-YEAR COMMITMENT THAT IS SUBJECT TO A \$200 TERMINATION FEE PER LINE IF SERVICES ARE TERMINATED PRIOR TO THE 1-YEAR COMMITMENT.
- 3. THIS AGREEMENT ALSO SERVES AS A DEVICE FINANCE AGREEMENT FOR ANY WIRELESS DEVICES FINANCED THROUGH ASTAC. ALL TERMS OUTLINED WITHIN THE "EQUIPMENT OVERVIEW" SECTION ARE SEPARATE AGREEMENTS FROM THE 1-YEAR COMMITMENT AND MUST BE PAID IN FULL IF SERVICES ARE TERMINATED.

I AGREE TO THE TERMS AND CONDITIONS, TERMS OF SERVICE, ACCEPTABLE USE POLICIES, AND CHARGES LISTED THROUGHOUT THIS AGREEMENT, ALL OF WHICH WERE PRESENTED TO ME PRIOR TO MY SIGNING BELOW. ALL ITEMS LISTED ARE AVAILABLE AT [HTTPS://ASTAC.NET/POLICY-SECURITY/](https://astac.net/policy-security/) AND WILL BE PROVIDED UPON REQUEST.

PRINTED NAME
SUBSCRIBER/AUTHORIZED SIGNER

DATE

SIGNATURE
SUBSCRIBER/AUTHORIZED SIGNER